



Webinar Presentation: **Root Cause Analysis**

Date : Monday, April 18, 2011 and Monday April 25, 2011

Time: 5:00 to 6:30 PM E.S.T.

Presentation Description:

Thoughtful exercises and humorous analogies provide practical advice on how to identify real obstacles to organizational improvement.

Discussions focus on the concept of root cause as well as analytical methods to objectively identify it. Learn how to document a failure investigation and develop appropriate corrective actions to prevent recurrence.

This webinar will provide individuals with the necessary tools to reach and maintain excellence through continual improvement and would benefit analysts, engineers, managers, supervisors and other individuals responsible for resolving problems in any organization.

Seminar topics include:

- * Reactive Environment & Downstream Symptoms
- * Investigating Sentinel Events & Scientific Method
- * Failure Investigation Process & Quality Tools
- * Common Causes for Out of Spec Results
- * Data Integrity & Variation Sources
- * Root Cause Analysis Methods & Practical Applications
- * Creating a Proactive Environment
- * Robust Corrective Actions

Presentation Summary:

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1	Presenter Lead
2	This is a webinar, thus Presenter and students can be anywhere, as long as they have a computer with broadband internet access. Audio connection may be achieved via telephone or a computer equipped with a USB headset using VoIP technology. No driving is necessary.
3	Two Presentations to be held Monday, April 18, 2011 and Monday April 25, 2011 from 5:00 p.m. to 6:30 p.m. E.D.T. The time permits one to start the training session right at the end of the work day from their desk, and the one and a half hour duration allows the student absorb the material without being overwhelmed, and get home at a reasonable time. There will also be 2 exercises to complete on your own outside of class.
4	ASQ Olde Colony discounted member price is \$200.00. We invite ASQ members outside of the Olde Colony Section 0111 to take advantage of this discount as well.
5	The 2 sessions will be recorded, and archived, available for viewing by students. Recordings will be removed from the archive after 2 weeks of availability to students.
6	Register by contacting our Education Chair, Rochelle Jones, at Education@asqoldecolony.org . Payment is made through our website at: www.asqoldecolony.org



ASQ Olde Colony 0111

Instructor: Anthony DeMarinis

Tony holds BS degrees in Biology and Microbiology from Penn State University and a MS degree in Total Quality from The National Graduate School. Tony is currently employed with Sealed Air Corp as a Quality Manager. Previously he was with Davol, Inc., as a Quality Systems Manager, the Director of Quality Assurance at Scott Laboratories and Sr. Microbiologist at the National Cancer Institute. He is a Certified Manager of Quality/Organizational Excellence, Certified Quality Auditor-Biomedical. Tony has over 15 years experience using Quality Management techniques and value added auditing, including direct involvement with FDA and ISO audits.

ASQ Olde Colony Section 0111 Withdrawal Policy for Online RCA Webinar Presentation April 11, 2011:

If you need to cancel your registration or withdraw from the webinar, we will refund your paid registration fee as noted below:

- 1) Requests for cancellations/withdrawal received by April 11, 2011 receive a full refund, or the course fees may be transferred to another ASQ Olde Colony Section 0111 course of your choice.
- 2) Requests received by April 19, 2011 incur a 25% processing fee, with the balance credited to a future course, only if ASQ Olde Colony Section 0111 maintains the minimum number of **5** registered students required to conduct the course when you request a withdrawal.
- 3) Requests received by April 19, 2011, if ASQ Olde Colony Section 0111 does not maintain the minimum number of **5** registered students required to conduct the course when you request a withdrawal incur a forfeit of all course fees.
- 4) ***There are no refunds or transfers past April 19, 2011.***
- 5) Registrants who fail to attend without advance notice are liable for the entire course fee.

ASQ Olde Colony Section 0111 reserves the right to cancel/reschedule any event or change Presenters.