



ASQ Jacksonville Section 1506
Presents

Jacksonville Sheriff's Office Continuous Improvement Division

"Increasing Public Safety by Improving Processes"

The Jacksonville Sheriff's Office (JSO) is the first known law enforcement agency in the United States to use the Lean / Continuous Improvement methodology in an effort to eliminate waste from its operations. Since beginning their Lean journey in mid-2004, JSO has dedicated both human and capital resources to implementing the Lean philosophy in their organization.

In 2007, Sheriff Rutherford's keynote address to the Shingo Prize Conference for Operational Excellence inspired many to begin implementing Lean in public service organizations. JSO is now the national model for Lean implementation in law enforcement agencies. We are lucky to have them in our community, and are looking forward to an evening of sharing best practices and lessons learned!



Tuesday, November 17th, 2009

5:30 PM – 8:30 PM

\$20 Members w/ Early-Bird Registration (by 11/10/09)

\$25 Non-Members & "At the Door" Registration

Jacksonville Marriott • 4670 Salisbury Road • Jacksonville, FL 32256

RSVP to ASQ1506.Events@Yahoo.com or call 904-465-6184

The mission of the Jacksonville Sheriff's Office is to protect the lives and property of the citizens of this community, to preserve the peace and to prevent crime and disorder while constantly guarding personal liberties as prescribed by law.