



# The Quality Charter

The Quarterly Newsletter of the ASQ Jacksonville- Northeast Florida Section 1506

3<sup>rd</sup> Quarter 2008-2009

## 2008-2009 Section Board

### Chair

Don Richards

### Treasurer

Dave Reed

### Secretary

Sharika Snooke

## Who's Who?

### Quality Review

#### Study Groups

Dario Tubalado is a QC Inspector of Northrop Grumman. He maintains the section website and is the section's Education Chair.

#### Risk in Supplier Quality

Mark T Fiedler is the Manager Supplier Quality, Mechanical CSX Transportation. He is the section's Certification Chair.

***"You can't expect people to do a good job if there isn't a good job to do." –Frederick Herzberg***

## Section Chair Message

I am honored to be able to be a part of the effort to keep Section 1506 moving. Because of the dedication from the present board members the program is on the move. Special thanks go to John Faison who inspired us all not to let the section stop.

The next three months has some interesting topics, good food and fellowship; therefore I encourage you to join us.

--Don

## Secretary's Log

Board Meetings were held on February 12, 2009 and March 12, 2009. Key items were as follows:

### Board Changes/Updates:

- Geronimo "Gerry" Aganon has volunteered as Newsletter Chair.
- Barton Bott commenced his role as Recertification Chair.
- Don Richards has accepted the role as Section Chair for the remainder of the 2008-2009 year, due to the resignation of John Faison for personal reasons.
- Leo Kriesel has volunteered as Arrangements Chair.

*Thanks to all for your dedication!*

### National News:

The section has been awarded the following:

- Total Quality Award, 2007 – 2008
- Silver Excellence Level, 2007 – 2008

### Upcoming Events:

To close this fiscal year, the section is working toward hosting two general membership meetings this April and a year-end networking celebration in May.

Elections for our new board will be conducted in April and will be announced during the year-end event.

Gerry Aganon will present information on ASQ's Community Goodworks program to benefit non-profit organizations during our April 21, 2009 meeting.

➔ **TAKE ACTION:** Keep informed via our section website at [www.asq1506.org](http://www.asq1506.org)



### Kudos!

Congratulations to our section members who successfully completed the following exams in October 2008:

CQT - James W. Holcomb

CSSBB - Katie L. Straw, Geronimo Aganon, Larry Myers

CMQ/OE - Don Wilson



### Tidbits ....

The economy is putting a pinch on everyone's budget ... so what about starting a book / resource sharing program within Section 1506? If you are interested, please let us know! E-mail us using this [link](#).

## Quality Review

- Our Education Chair, Dario Tubalado, is organizing study groups to help section members prepare future ASQ Certification exams. We need volunteers to share test preparation skills with the study group.

Exam: Six Sigma Black Belt

BOK	No. of Questions	No. of Correct Answers	
		<i>From Those Who Failed</i>	<i>From Those Who Passed</i>
I.	9	8	7
II.	9	8	8
III.	16	14	14
IV.	15	11	13
V.	26	14	20
VI.	24	9	16
VII.	23	13	18
VIII.	21	11	16
IX.	7	3	6

*\*\*Examinees should put emphasis on Sections V, VI, VII, and VIII*

Exam: Manager of Quality/Operational Excellence

BOK	No. of Questions	No. of Correct Answers	
		<i>From Those Who Failed</i>	<i>From Those Who Passed</i>
I.	25	16	20
II.	15	12	13
III.	32	21	26
IV.	28	19	21
V.	20	11	16
VI.	15	8	11
VII.	15	9	12

*\*\*Examinees should put emphasis on Sections I, V, VI, and VII*

➡ **TAKE ACTION:** If you are interested in participating or helping, please e-mail [Dario!](#)

- Mark Fiedler presented “Risk in Supplier Quality” during the Membership meeting on March 26, 2009. Awareness of sources of risk drives proactive programs to eliminate or reduce impact on the cost of operations.

## Note from the Editor

I hope you enjoy the “relaunch” of our section newsletter – *The Quality Charter!* Member contributions will always find a place here, especially those that promote the Section 1506 Mission Statement, which is to:

- Provide opportunities for quality professionals to improve their awareness and understanding of quality improvement tools.
- Be a source of quality information, knowledge and skills for organizations in our local communities.
- Expand the understanding and use of quality improvement tools into all types of organizations, such as health care, education, public service and manufacturing throughout the section's geographic area.
- Be an active, dynamic Section within the National ASQ structure.

--Gerry Aganon