

The HD&L Division provided an invitation I would like to share with you for an upcoming webinar.

As professionals associated with ASQ, you are no stranger to tackling complex problems. Have you noticed that although a problem is technically solved, the solution does not seem to be adopted by the group, and the problem remains? The HD&L Division would like to invite you to learn methods to overcome this through insights from the science of complexity. The session provides new and valuable insights for understanding 'quality' and for leading people to sustained positive change. Please double click on [Complexity & Quality](#) to go through the 2 step Registration process. As an ASQ professional, please enter your special code **(ASQ2011)** for a discount in step one of the registration. The cost for the Webinar & Primer is \$15.

ANNOUNCEMENT

Complexity & Quality

"Through the New Lens: insights from the Science of Complexity"

Presented by: Bruce Waltuck

Webinar and Primer

April 5, 2011

Noon – 1:00 p.m. CDT

The cost for the Webinar & Primer is \$15 for ASQ Members.

Check events on the ASQ Home Page for additional information and Registration.